



# SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: [www.southvan.org](http://www.southvan.org)

Welcome Bienvenue Chào mừng Quý Vị ਜੀ ਆਈਆਂ ਨੂੰ Bienvenidos 환영합니다

## LGBTQIA+ Programmer Job Posting Full-Time

*South Vancouver Neighbourhood House (SVNH) is located on the unceded, occupied, ancestral and traditional homelands of the xʷməθkwəyəm (Musqueam), Skwxwú7mesh (Squamish) and Səlilw̓ ətaʔ/Selilwitulh (TsleilWaututh) Nations. We recognize the vast cultural diversity of Indigenous people and acknowledge the heterogeneity of their opinions, representation, needs and desires. We dedicate ourselves to walking in solidarity alongside our Coast Salish neighbors and South Vancouver community members as we work collectively towards building inclusive neighborhoods.*

South Vancouver Neighbourhood House is looking for an experienced and trauma-informed Indigenous 2SLGBTQIA+ Programmer. This is a frontline; full-time position that will focus on supporting LGBTQIA+ **new immigrants and refugees** to settle safely in Canada. The position includes planning and facilitating of social group programs, volunteer programs, academic support services, drop-in community connection programs, special events and workshops, as well as one-on-one support. This position is part of SVNH's Settlement Team, which will liaise with IRCC eligible LGBTQIA+ clients with the intention of providing a full range of settlement, adaptation service support; resources, and referrals to promote self-advocacy, integration, and full participation in Canadian Society. This position is funded by Immigration Refugee Citizenship Canada (IRCC)

### **Duties and Responsibilities:**

All Program and Service planning in this position will be conducted in close collaboration with the Team:

- Plan culturally appropriate, trauma informed outreach to connect with the newcomer LGBTQIA+ immigrants, refugees, and long-term PR Card holders.
- Understand the LGBTQIA+ newcomer issues, concerns, and needs through a Gender Based lens.
- Understand the immigration process and how it affects LGBTQIA+ new immigrants.
- Demonstrate an ability to work with this community suffering from discrimination and culture shock.
- Identify settlement key stakeholders and create community engagement strategy for the clients.
- Coordinate outreach events/activities to welcome isolated LGBTQIA+ newcomers and provide information and orientation sessions regarding settlement and mainstream services and community connections.
- Conduct outreach among the 2SLGBTQIA+ community and identify their needs.
- Plan and facilitate programs to bring together the LGBTQIA+ newcomers/refugees in a safe and welcoming environment. • Plan 2 Spirit led Indigenous workshops and gatherings for the LGBTQIA+ community.
- Plan, organize and facilitate programs addressing the isolation of the 2SLGBTQIA+ newcomers and refugees and look at ways to overcome this isolation while being culturally sensitive.
- Build connections with organizations providing services and resources to LGBTQIA+ community to develop a strong support group, build trust and make appropriate referrals.
- Plan and conduct outreach in the community.
- Connect with the community to identify the unique needs of the diverse population and bring this to the attention of the Settlement Team.
- Plan and organize Indigenous awareness workshops, gatherings, ceremonies for IRCC eligible LGBTQIA+ individuals and families to develop an understanding of Indigenous history, traditions, and cultural.
- Plan and organize Emotional and Mental Wellness & Healing Circles for the newcomer LGBTQIA+ community members.
- Provide volunteer training for this client base and support the integration process with an equity and anti-racism lens.
- Organize settlement-oriented community connection activities and bridge the served clients into existing community projects such as, food security, literacy, arts engagement, safety, connecting with nature, social emotional learning, mental health etc.
- Plan Indigenous group programs for the clients being served to bring healing and wellness.



# SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: [www.southvan.org](http://www.southvan.org)

Welcome Bienvenue Chào mừng Quý Vị ਜੀ ਆਈਆਂ ਨੂੰ Bienvenidos 환영합니다

- Identify and train clients to become Peer Connectors and leaders in the community.
- To collaborate with other Settlement Counsellor to coordinate volunteer placements for LGBTQIA+ newcomers.
- Plan and deliver welcoming events and collaborate with community agencies and settlement staff.
- Outreach, plan and facilitate cultural and social events, such as potlucks, meet and greet events, and cultural celebrations.
- Organize dialogue circles and networking activities.
- Outreach and promote activities at SVNH, Southside Hub and other offsite community locations.
- Connect and link clients to in-house services and community services.
- Collaborate and network with groups, agencies, schools, government departments, and other stakeholders currently working with immigrant communities to discuss issues and trends in addressing newcomer LGBTQIA+ needs.
- Evaluate and keep records of client profiles, key statistics including input into government required iCare database system, including intake forms, and narrative and statistical report.
- Identify external funding opportunities and assist with applications for funding.
- Maintain information and support resources.
- Adheres to confidentiality and privacy policies.
- Promote SVNH programs/services and provide support to Neighbourhood House sponsored events and activities.
- Attend Team and All Staff Meetings, and training.

## Qualifications:

- Post secondary education in social work, community support, multicultural work, or related experience in the field.
- Minimum 1 year experience working with refugees & vulnerable newcomers in a multicultural environment, especially with 2SLGBTQIA+ community.
- Oral and written proficiency in English and another language an asset.
- Work and/or lived experience with newcomer/immigrant/refugee vulnerable clients facing multiple barriers.
- Demonstrated understanding of the immigration process and issues affecting immigrants and refugees.
- Demonstrated understanding of intercultural knowledge and BIPOC awareness.
- Demonstrated ability to work in a multicultural team environment and independently.
- Knowledge of group social programming and ability to facilitate programs that encompasses building peer-to-peer connections, group volunteering.
- Knowledge of basic counselling skills and crisis intervention skills.
- Successful criminal record search is a requirement for this position.
- Computer proficiency

**Compensation:** \$28.54 per hour. 35 hours per week + benefits after probation.

**Closing date:** May 26<sup>th</sup>, 2024

**Start date:** June 3<sup>rd</sup>, 2024

Please send cover letter and resume by email with subject heading 2SLGBTQIA+ Settlement Counsellor to: Huda Bolbolan, Director of Settlement & Family Programs at [huda.bolbolan@southvan.org](mailto:huda.bolbolan@southvan.org).

*ANHBC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to apply. Only short-listed candidates will be contacted for an interview. No phone calls please.*