



SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

ADULT DAY PROGRAM AT SOUTH

#345 - 3150 E. 54th Avenue, Vancouver, B.C. V5S 1Z1 phone: (604)430-6373 website: <https://www.southvan.org/>

Organization Overview: South Vancouver Neighbourhood House (SVNH) is a community service agency and charitable organization serving South Vancouver since 1977. As a neighbourhood house, we work toward improving the quality of both community and family life. We offer activities and services for seniors, adults, families, youth, and children, which are determined by the needs and interests of the people living in our community. Each year, nearly 3,000 individuals participate in our programs, which are run in partnership with over 600 volunteers who donate more than 30,000 hours of their time.

Our **Adult Day Programs** provide specialized service for frail seniors and older adults with physical or cognitive challenges who live independently in the community by themselves or with a caregiver. Using a person-centered approach, we are committed to enriching the lives of our participants. We facilitate therapeutic programming which reflects individual needs, interests and abilities and provides participants with opportunities to connect with others and to community.

Adult Day Program Volunteer

Volunteer Role: Adult Day Program Volunteer

Program/Project: South Vancouver Adult Day Program

Objectives:

- The program assistant helps staff and clients with all aspects of daily programming
- Provide friendly conversation and a listening ear to older adult participants

Key Responsibilities:

- Welcome participants to the program each morning
- Help staff with coffee, tea and meal service
- Provide support during therapeutic activities and exercise
- General program set up, implementation and clean up
- Provide 1:1 client interaction to help ease challenges of isolation and living alone
- Respect confidentiality
- Report any incidents and emergencies immediately to program staff
- Conduct a health self-assessment before each shift
- Attend all required orientation and training
- Treat all older adults with dignity and respect

Qualifications:

- Excellent communication skills
- Reliable and punctual
- Empathetic, compassionate and non-judgmental
- Sensitive towards older adults and people from diverse cultures
- Additional languages are an asset
- Experience with Dementia and/or Alzheimer's an asset



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Schedule: 1-2 shifts per week. Shifts run 10am-2pm (4 hours), Monday through Friday

Time Commitment: Ongoing basis, 6-month minimum commitment.

Benefits to Volunteer: The opportunity to share your knowledge and experience and engage with a not-for-profit social service organization while contributing to your community in a significant way. We will provide a Certificate of Appreciation for your community service and lunch is provided during your volunteer shift.

For more information, contact Jeannie Furmanek at jeannie.furmanek@southvan.org

*Applicants for this volunteer role are required to provide **two** (non-family) reference and pass a criminal record check administered by SVNH *