



# SOUTH VANCOUVER NEIGHBOURHOOD HOUSE

6470 Victoria Dr., Vancouver, BC V5P 3X7 ph: 604-324-6212 fax: 604-324-6116 website: [www.southvan.org](http://www.southvan.org)

Welcome Bienvenue Chào mừng Quý Vị Bienvenidos 환영합니다

## Youth Settlement Counsellor – Full Time

**South Vancouver Neighbourhood House (SVNH) is on the unceded, occupied, ancestral, traditional, and stolen homelands of the Coast Salish Nations, the x̱məθkwəy̓əm (Musqueam), Skwxwú 7mesh (Squamish), and Səlíl̓wətaʔ/Selilwitulh (Tsleil-Waututh) Nations.**

South Vancouver Neighbourhood House is looking for a Youth Settlement Counsellor for Youth Team. This is a full-time position. The Youth Settlement Counsellor organizes and facilitates all settlement activities related to working with vulnerable youth Grades 8-12 --- including in-school lunch time clubs, after-school life skills programs, field trips, special events and workshops, as well as pre-employment and volunteer placement programs.

This position will liaise with IRCC eligible clients with the intention of providing a full range of settlement, adaptation, service support, resources and referrals to promote self-advocacy and full participation for newcomers in Canadian Society. **This position requires a Tuesday to Saturday work schedule in order to provide weekend programs and services.**

### Duties and Responsibilities:

- Plan, organize, and facilitate youth-based community connections activities, programs, & out trips as outlined
- Plan, organize, facilitate youth mentorship volunteer roles & provide social-emotional engagement
- Connect and build relationships with newcomer youth to encourage participation in the community and life skills development – this includes supporting youth with filling out forms, introducing the benefits of social community engagement activities, and follow-up with additional referral services
- Mentor newcomer youth to build their capacity to lead community events and apply for small grants
- Provide newcomer youth support, follow-through, ongoing assessment and re-assessment for clients as identified by IRCC.
- Identify clients' settlement needs, goals and objectives and create settlement plans, as necessary
- Case manage services for newcomer youth clients in partnership with parents, family members, schools, and service providers
- Provided one-on-one para-counselling and crisis counselling to vulnerable newcomer youth as needed
- Develop and deliver 1-1 and group orientations
- Organize internal and external referrals for newcomer's youth related to mental health, physical health, social connectedness, recreation, and academic support
- Outreach and recruit for programs via school presentations, community events, and meetings with service providers
- Prepare and create event and program flyers, posters, and brochures
- Connect clients to in-house services, bridge programming to SVNH services, mentorship and training opportunities
- Connect newcomer youth to community organizations and service agencies
- Collaborate and network with groups, agencies, schools and government departments and other stakeholders currently working with immigrant youth communities to discuss issues and trends and develop new initiatives to meet clients needs
- Evaluate and keep records of client profiles and key statistics including input into government required iCare database system, including intake forms, narrative, and statistical reports

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**Building Better Neighbourhoods Together Since 1977**





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- Apply for grants to enhance existing settlement youth programs
- Collaborate with external service providers and internal staff in facilitating programs
- Support the development of newcomer youth in the Canadian multi-cultural context
- Maintain information and support resources
- Adheres to confidentiality and privacy policies
- Promote SVNH programs and services
- Provide support to Neighbourhood House sponsored events and activities
- Attend staff meetings/retreats/ training

## Qualifications:

- Post secondary education in youth work, social work, community support, multicultural work, or related field in combination with experience in the field.
- Minimum 2 years experience working with immigrant youth in a multicultural environment
- Experience working with vulnerable clients facing multiple barriers
- Understand the immigration process and how it affects new immigrant families and children.
- Demonstrate an ability to work with individuals and communities suffering from discrimination and culture shock.
- Awareness of cross-culturalism and support
- Support the development of newcomers in the Canadian multi-cultural context.
- Understanding of the immigration process and issues affecting immigrants and refugees
- Knowledge of basic counselling skills and crisis intervention skills
- Cross cultural understanding and awareness of other cultural groups
- Excellent organizational, leadership, communication and community development skills
- Experience facilitating groups and designing workshops
- Oral and written proficiency in English and another language (Arabic, Spanish, Dari, Farsi, Cantonese, Mandarin, Punjabi, or Hindi preferred)
- Ability to work in a multicultural team environment and independently
- Understanding of the immigration process and issues affecting immigrants and refugees
- Successful criminal record search

**Compensation:** \$28.54 per hour at 35 hours per week + Benefits upon passing 3 month probation (Municipal Pension Plan, Extended Health and Dental benefits, vacation and sick leave)

**Application Period:** June 24 to July 7, 2024

**Job start date:** July 22, 2024

Please send cover letter and resume by email with subject heading **Youth Settlement Counsellor** to: Michelle Lui, Director of Youth and Settlement Programs (she/hers) at [Michelle.Lui@southvan.org](mailto:Michelle.Lui@southvan.org)

ANHBC is an equal opportunity employer. We place a high value on diversity and encourage qualified individuals from all backgrounds and identities to apply. Only short-listed candidates will be contacted for an interview. No phone calls please.

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